



CONCRETE PUMP SUPPORT

MACK'S GOT YOUR BACK.



The Mack® experience doesn't end once your truck is delivered and the body is installed. With uptime solutions and support specifically for concrete pump customers, you'll have peace of mind that if you need help, Mack has your back. With a combination of vehicle telematics, live support personnel, fleet management services and a nationwide network of Certified Uptime Dealers, you'll stay on task and on time.

BORN READY.

WITH MACK CONNECT, IT'S UPTIME ALL THE TIME.

An exclusive uptime and productivity solution, Mack® Connect combines intelligent software, predictive analytics, driver assist technologies and more to help keep your trucks—and your business—moving forward. For a complete list of Mack Connect services, go to MackTrucks.com/MackConnect.

GUARDDOG® CONNECT

Mack's telematics platform automatically monitors your truck for potential issues and starts the support, repair and scheduling process—all while you're still on the job.

MACK ASIST

Fleet managers can coordinate repairs and communicate with Mack service providers to manage costs, reduce downtime and maximize performance.

MACK ONECALL®

Around-the-clock roadside assistance and customer support from a team of highly trained uptime experts.

800-866-1177
Mack OneCall Support Line

OVER THE AIR (OTA) SOFTWARE UPDATES

Wirelessly updates software without disrupting your schedules, while increasing operational efficiency and uptime. Requires Mack GuardDog Connect.

SUPPORT WHEN AND WHERE YOU NEED IT MOST.



CONCRETE PUMP HOTLINE
877-893-3007

Exclusively for concrete pump customers, get 24/7 direct access to specialized support.



WHERE'S MY CONCRETE

Real-time data for dispatch, transparency for customers and critical analytics to improve operations.

